

# Salesforce Licensing, Permitting, and Inspections (LPI) Product Fact Sheet

## OVERVIEW:

Salesforce's Licensing, Permitting, and Inspections (LPI) solutions are designed to streamline government processes through digital transformation. The LPI product, with Vivid GovTech's prebuilt IP built natively on the Salesforce Public Sector Platform, facilitates the management of licensing, permitting, and inspections for government agencies, thereby improving service delivery, enhancing citizen engagement, and accelerating the operational workflow.



## CONTACT:

For more information, or to request a demo, visit [www.vividgovtech.com](http://www.vividgovtech.com) and schedule a discovery session.

## CORE FEATURES:

### ONLINE APPLICATION MANAGEMENT:

- Facilitate online submission and tracking of permits and licenses for both individuals and businesses.
- Efficient intake of applications and a comprehensive review process to ensure compliance.

### DIGITAL INSPECTIONS:

- Conduct smarter inspections to elevate community safety using mobile inspection capabilities.

### STREAMLINED WORKFLOW:

- Track requests from intake to approval, ensuring transparency and efficiency in the process.
- Integration with existing systems to harmonize the operational workflow.

### ENHANCED CITIZEN ENGAGEMENT:

- Digital-first tools for communication and collaboration between constituents and public servants.
- Engage citizens through an intuitive User-Applicant Portal Guide AI Chatbot for seamless navigation through application processes.

### ROBUST REPORTING AND ANALYTICS:

- Gain insights through industry-leading analytics for better decision-making.

### MOBILE ACCESSIBILITY:

- Access the system on any device, with or without online connectivity, through the Salesforce Mobile App.

### RELIABILITY AND SECURITY:

- 99.999% uptime ensures continuous availability.
- Benefit from superior security standards upheld by Salesforce and Salesforce GovCloud.

### INTEGRATION CAPABILITIES:

- Seamless integration with any electronic plan review, document management, enterprise resource planning, and IVR systems.

